Reading Rock does not maintain one centralized maintenance library. Its instructions are distributed among product pages, warranties, technical sheets, and the manufacturers of products it resells. We suggest you contact Reading Rock directly for more specific maintenance instructions.

Reading Rock's primary customer-care contact is:

Contact	Phone
General customer care	**(800) 482-6466**

The following is provided for customer convenience purposes only

General Reading Rock warranties and product limitations

- Reading Rock Warranty, Terms and Conditions
  Product lines: PaverLock/Hardscape products, concrete masonry units and RockCast products.
  Topics: Separate hardscape, CMU and RockCast warranties; installation, use and maintenance requirements; ASTM compliance.
- Reading Rock Color Disclaimer
  Product lines: All Reading Rock products.
  Topics: Photographic and monitor limitations, actual samples and color-matching expectations.
- Reading Rock Paver Product Directory
  Product line: PaverLock Elite and other Reading Rock concrete pavers.
  Topics: Product applications, surface technology, technical information and links to individual product sheets.
- Reading Rock Hardscape Warranty
  Product line: Reading Rock-manufactured hardscape products.
  Topics: Manufacturing warranty and the installation, use and maintenance conditions required for coverage.
- Legacy Elite Product and Deicer Guidance
  Product line: Legacy Elite; the same deicer statement appears on various Reading Rock paver pages.
  Topics: Deicing salts and winter maintenance.

Cleaning, sealing and stripping

Note: Foegley Landscape does not recommend and assumes no responsibility for do it yourself sealing applications, stripping or improper maintenance by owner

- Reading Rock Sealers, Cleaners and Strippers
  Product lines: Concrete and clay pavers, masonry, manufactured stone, certain natural stone, retaining-wall units, exposed aggregate and other compatible surfaces. **Topics:** Product compatibility, preparation, sealing, stripping, finishes, joint stabilization and coverage.

Important information for do-it-yourself work:

- Test every cleaner or sealer in an inconspicuous area.
- Verify compatibility with the specific paver or masonry material.
- Coverage depends on porosity, age, condition, temperature, humidity and application.
- Products suitable for concrete or manufactured stone may not be suitable for granite, marble, porcelain, glazed tile or ceramic tile.
- Follow the chemical manufacturer's current technical data sheet, not merely Reading Rock's sales description.
- Reading Rock Sealer Product Page
  Product line: Concrete and masonry products compatible with penetrating water repellents.
  Topics: Professional Water Sealant and related technical-download links.

Joint sand and joint stabilization

- Reading Rock Paver Joint Sands
  Product lines: Concrete and clay pavers, subject to the selected joint-sand manufacturer's limitations.
  Topics: Joint stability, erosion, weeds, infiltration, appearance and pairing joint sand with stabilizing sealers.

Permeable pavers

HydraBric III

- HydraBric III Permeable Pavers
  Product line: HydraBric III permeable concrete pavers.
  Topics: Technical specifications, deicing guidance, design files and permeable-pavement details.

TurfLock

- TurfLock Permeable Pavers
  Product line: TurfLock open-grid permeable pavers.

Topics: Intended applications, vegetated openings, slopes, erosion control, overflow parking and fire lanes.

Two-centimeter porcelain pavers

- Reading Rock 2 cm Porcelain Tile Pavers
  Product line: Reading Rock's distributed 2 cm porcelain products, including Indiana Limestone, Pennsylvania Cleft and other listed colors or collections.
  Topics: Product specification, technical characteristics, temperature information and installation-guide links.

The actual porcelain manufacturer's instructions should control. As a general contract rule:

- Do not treat porcelain as concrete pavers.
- Do not apply a concrete sealer unless expressly approved.
- Use only cleaners compatible with the porcelain finish.
- Preserve the underlying manufacturer's product sheet and warranty.

Clay pavers

- Reading Rock Clay Pavers
  Product line: Clay pavers distributed by Reading Rock.
  Topics: Product overview and identification of the underlying manufacturer.

Do not apply the PaverLock concrete-paver instructions to clay products.

Natural stone and travertine

Reading Rock sells or displays natural-stone and travertine pavers, but does not provide a Reading Rock-authored natural-stone cleaning and sealing guide.

RockCast full-bed and thin architectural stone

RockCast Full Bed Stone

Reading Rock states that additional sealing generally is not required because RockCast units contain an integral water repellent. If sealing is necessary, it identifies breathable, non-bridging products such as:

- Prosoco Sure Klean Weather Seal Siloxane WB Concentrate.
- Prosoco Sure Klean Weather Seal Siloxane PD.
- Hydrozo Enviroseal 7.

Apply any sealer only under its manufacturer's current instructions.

RockCast Thin Stone Veneer

- RockCast Warranty
  Product line: RockCast manufactured and cast-stone products.

Architectural and custom cast stone

Use breathable masonry cleaners and sealers only when compatible with the product. Avoid trapping moisture behind cast stone, veneers, caps and copings.

- Reading Rock Installation and DIY Resources
  Product lines: Allan Block walls, AB Courtyard, Bedford Tumbled walls, fire pits and related systems.

For Allan Block, Rosetta and other distributed products, the underlying manufacturer's maintenance and warranty documents apply. Reading Rock's warranty should not be assumed to replace the manufacturer's instructions.

The following are some of the relevant third-party maintenance resources

Brick manufacturers

Reading Rock currently lists Glen-Gery, Endicott, General Shale, and US Brick.

Manufacturer	Official maintenance resources	Important points
Glen-Gery	Cleaning instructions—sample product-specific guide	Glen-Gery issues cleaning requirements by brick and plant. Guidance generally requires a test panel, prewetting, bucket-and-brush cleaning, thorough rinsing and no muriatic acid. The allowable cleaner and water pressure vary by brick.
Endicott Clay Products	Technical Notes library; Maintenance of Brick Masonry; Brick Briefs	Covers maintenance, cleaning, efflorescence, water-related conditions and brick-masonry repairs. Endicott's Brick Briefs include a separate resource on efflorescence prevention and control.
General Shale	Brick Cleaning Information; BIA Cleaning Brickwork guidance hosted by General Shale	Divides brick into cleaning categories. Requires test cleaning and prewetting, favors low-pressure cleaning and expressly rejects muriatic acid. Some coated brick requires non-acid cleaning.

Manufacturer	Official maintenance resources	Important points
US Brick	US Brick Resource Hub; White-brick care discussion	US Brick states that manufactured white brick normally requires only rainfall or an occasional light rinse and should not be pressure-washed. I did not locate a comprehensive US Brick maintenance manual comparable to the Glen-Gery or General Shale documents.

Glen-Gery is particularly important because its cleaning limits are product-specific. A generic "clean clay brick" procedure should not replace the instructions for the actual Glen-Gery brick name and manufacturing plant.

Wall-system manufacturers

Reading Rock's current retaining-wall offering includes Allan Block, Recon, Rosetta and VERSA-LOK systems, in addition to Reading Rock-manufactured products.

Manufacturer/system	Official maintenance resources	Applicable Reading Rock products
Allan Block	Caring for Your Retaining Walls	Allan Block® Collection, Allan Block Europa®, AB Metropolitan™, AB Courtyard® walls and fire pits
Rosetta Hardscapes	Product Maintenance; Efflorescence; Winter Care	Rosetta Belvedere®, Grand Ledge®, Heartwood, Kodah®, related coping and Rosetta fire-pit products
Recon Wall Systems	Block Staining and Sealing; Technical Resource Library	Recon large-block gravity, reinforced and freestanding retaining walls
VERSA-LOK	VERSA-LOK Standard information and installation guide; Detailed Design and Installation Guide	VERSA-LOK Standard® retaining walls

Allan Block guidance

Allan Block provides the most extensive maintenance document among the wall companies. It addresses:

- Seasonal inspection for settlement, rotation and movement
- Maintaining positive drainage and correcting low spots behind the wall
- Erosion and vegetation control
- Weed removal
- Avoiding harmful salt deicers
- Efflorescence removal
- Cleaning and graffiti treatment
- Sealers
- Drainage penetrations and performance tolerances

Rosetta guidance

Rosetta's instructions apply to its wet-cast wall, slab, coping and fire-feature families. They recommend:

- Broom or leaf-blower debris removal
- Water, mild detergent and a nonmetallic scrub brush
- Avoiding power washing
- A penetrating sealer suitable for wet-cast concrete if sealing is desired
- Plastic blades or guards on winter equipment
- Limiting deicing salts and aggressive chemicals
- Treating efflorescence and polymeric haze as cosmetic conditions
- Testing cleaners and stains on inconspicuous material first

Rosetta is a licensed system manufactured by regional producers. Therefore, confirm the warranty and any additional care requirements of the specific producer supplying the Reading Rock order.

Rosetta contact information
 Phone: (844) 367-9763
 Email: info@rosettahardscapes.com
 Contact page: Rosetta contact page

Recon guidance

Recon's official page principally addresses staining and sealing rather than ordinary washing. It recognizes:

- Waterborne stains
- Acid-etch stains
- Hybrid staining systems
- Sealers to reduce moisture absorption
- Sealers providing added protection from road salt

Recon recommends professional application. Stain or sealer selection should be approved for the actual producer's concrete mix and wall exposure.

VERSA-LOK

For a VERSA-LOK wall, obtain written cleaning and deicer instructions from Reading Rock or the regional VERSA-LOK producer before specifying chemicals or pressure washing.

For direct confirmation from VERSA-LOK:

- **Phone:** (651) 770-3166
- **Email:** versalok@versa-lok.com