Techo-Bloc has a comprehensive care program, but the correct instructions depend heavily on whether the product is dry-cast concrete, Wet Cast/Stonedge, Klean-Bloc, natural stone, porcelain, permeable pavement, or a wall product.

The warranty and care guide should be read together. Damage caused by improper pressure washing, chemicals, sealing or unauthorized maintenance may not be covered.

Primary care and maintenance documents

- Techo-Bloc Care and Maintenance Center
  Product lines: Techo-Bloc pavers, slabs, walls and related concrete products.
  Topics: Cleaning, pressure washing, sealing, moss, joint maintenance, snow removal and deicing.
- 2025 Customer Care and Maintenance Guide—PDF
  Product lines: Dry Cast concrete, Wet Cast/Stonedge, Klean-Bloc and natural stone.
  Topics: Stain removal, efflorescence, cleaning solutions, pressure washing, sealers, protectants, scratches, chips, winter care and product-specific distinctions.
- Alternative Current Care Guide—PDF
  Product lines: Dry Cast, Wet Cast/Stonedge, Klean-Bloc and natural stone.
  Topics: Detailed stain-removal formulas, surface treatment, Klean-Bloc repairs and product-identification symbols.
- Customer Support and After-Sales Center
  Product lines: All Techo-Bloc products.
  Topics: Care guide, warranties, claims, FAQs and after-sales assistance.

Dry Cast concrete pavers and slabs

This category includes many conventional Techo-Bloc products not identified as Wet Cast, natural stone or porcelain.

- Techo-Bloc Care Guide—PDF
  Product line: Dry Cast concrete pavers, slabs, steps, caps and walls.
  Topics: Dirt, foliage, oil, rust, efflorescence, moss, pressure washing, cleaning products and sealing.
- Seven Maintenance Tips for Pavers and Stepping Stones
  Product line: Concrete pavers, slabs and stepping stones.
  Topics: Sweeping, washing, joint maintenance, stain prevention and sealing.
- Common Concrete-Paver Problems and Solutions
  Product line: Concrete paving stones.

Topics: Broken units, surface conditions, efflorescence, repairs and warranty expectations.

- Techo-Bloc FAQ
  Product line: Concrete pavers and related products.
  Important guidance: Sealing is generally optional and primarily aesthetic; failure to seal does not by itself compromise the quality of standard Techo-Bloc concrete products.

HD² and Klean-Bloc products

Certain newer HD² products include Klean-Bloc factory-applied surface protection.

- Techo-Bloc Surface Technologies
  Product line: Products specifically designated HD² or Klean-Bloc.
  Topics: Dense surface technology, factory-applied protection and stain resistance.
- HD² Technology
  Product line: HD² concrete pavers and slabs.
  Topics: Surface density, strength, texture and product performance.
- Professional HD² Technical Explanation
  Product line: HD² concrete products.
  Topics: Manufacturing technology, density, strength and surface characteristics.
- Current Care Guide—Klean-Bloc Sections
  Product line: Klean-Bloc-treated products.
  Topics: Cleaning, scratches, chips and the Klean-Bloc Topcoat Repair Kit.

Techo-Bloc's guide states that Klean-Bloc products are already sealed and do not need an additional protectant. An aftermarket sealer should not be applied unless its compatibility with the specific Klean-Bloc product is confirmed in writing.

Wet Cast and Stonedge products

Wet Cast/Stonedge products require more restrictive treatment than ordinary Dry Cast pavers.

- Techo-Bloc Care and Maintenance Guide—PDF
  Product line: Wet Cast/Stonedge slabs, steps, caps and related products.
  Critical instructions: Do not use a pressure washer on Wet Cast products.
- Techo-Bloc Care and Maintenance FAQ
  Product line: Stonedge Collection.
  Critical winter instruction: Stonedge products may be plowed, but Techo-Bloc does not recommend using deicing salt on them.

- Wet Cast Collection
  Product line: Products identified in Techo-Bloc literature as Wet Cast/Stonedge.

The contract should specifically identify whether the selected product is Wet Cast. A generic authorization to pressure-wash "pavers" is not appropriate for this category.

Pressure-washing instructions

note: pressure washing wet cast pavers is not appropriate

- Current Care Guide—Pressure-Washing Section
  Product line: Dry Cast concrete products only, subject to the guide's limitations.

Techo-Bloc warns that:

- Improper pressure washing can irreversibly damage products.
- Improper pressure-washer damage is excluded from warranty coverage.
- Cleaning chemicals may reduce the pressure required.
- Pressure washing should never be used on Wet Cast products.
- Joint sand must be protected and may require replacement after aggressive cleaning.

The contract should prohibit pressure washing unless performed according to the exact Techo-Bloc instructions for the installed product. In general, contact Techo-Bloc Customer care via phone or email before pressure washing any of their products.

Stain and efflorescence cleaning

- Professional Paver Cleaning Guide
  Product lines: Concrete pavers and slabs.
  Topics: Efflorescence, lime run, post-winter deposits, stain identification, cleaners and sealing preparation.
- Removing Efflorescence from Pavers
  Product lines: Concrete pavers and compatible natural stone.
  Topics: Identifying efflorescence, approved cleaner use, rinsing and preparation for sealing.
- Flexlock/Gator Shampoo
  Product lines: Concrete pavers, slabs, walls, Wet Cast and compatible natural stone.
  Topics: General dirt and surface cleaning.

- Flexlock Shampoo Technical Data Sheet—PDF
  Product lines: Concrete pavers, Wet Cast and compatible natural stone.
  Topics: Dilution, application, rinsing, coverage and limitations.
- Gator/Flexlock Efflorescence Cleaner
  Product lines: Compatible concrete pavers and natural stone.
  Topics: Efflorescence removal and preparation before sealing.
- Efflorescence Cleaner Technical Data Sheet—PDF
  Product lines: Compatible concrete pavers, Wet Cast and natural stone.
  Topics: Test area, dilution, application, rinsing and product limitations.

Sealers and protective treatments

Every sealer application requires a test area and written confirmation from Techo-Bloc that the product is compatible with the exact Techo-Bloc collection.

Caution: improper sealing may void your warranty and can be the source of a lot of problems. Proceed with extreme caution if you are going to do it yourself

- Techo-Bloc Cleaners and Sealants
  Product lines: Products listed as compatible with each individual cleaner or sealer.
  Topics: Natural-look, low-gloss, wet-look and specialty protection.
- Gator Seal Natural Look NF
  Product lines: Compatible concrete pavers, walls and natural stone.
  Topics: Penetrating, natural-appearance protection.
- Flexlock Eco Seal Low Gloss
  Product line: Dry Cast concrete pavers.
  Topics: Oil, dirt, ultraviolet and deicing-salt protection.
- Flexlock Eco Seal Technical Data Sheet—PDF
  Product line: Compatible Dry Cast concrete pavers.
  Topics: Preparation, application conditions, coverage and curing.
- Flexlock Seal Resealer
  Product line: Previously sealed Dry Cast concrete pavers.
  Topics: Surface rejuvenation and protection against salt, ultraviolet exposure, oil and grease.
- Flexlock Resealer Technical Data Sheet—PDF
  Product line: Dry Cast concrete pavers.
  Topics: Cleaning, dryness, temperature, weather and test-area requirements.

- Flexlock Wet-Look Sealer Technical Data Sheet—PDF
  Product line: Compatible concrete pavers.
  Topics: Coating removal, cleaning, joint-sand replacement, drying, temperature and application.
- Gator Sealer Stripper Technical Data Sheet—PDF
  Product lines: Compatible concrete pavers and stone.
  Topics: Removing existing coatings, mandatory test areas and reaction times.

Every sealer application requires a test area and written confirmation from Techo-Bloc that the product is compatible with the exact Techo-Bloc collection.

Natural-stone products

- Techo-Bloc Natural Stone Collection
  Product line: Natural-stone slabs, caps, steps and related products.
- Natural Stone Treatment WB Technical Data Sheet—PDF
  Product line: Compatible limestone, marble, travertine and traditional masonry surfaces.
  Topics: Penetrating water-repellent treatment, application and substrate limitations.
- Techo-Bloc Care Guide—Natural Stone Sections
  Product line: Natural stone.
  Topics: Gentle cleaning, stains, approved treatments and use of microfiber rather than aggressive surface cleaning.

Do not apply the Dry Cast pressure-washing, bleach or sealer instructions to natural stone.

Contact Techo-Bloc customer care for additional instructions

Porcelain tiles

- Techo-Bloc Technical Data Sheets
  Product line: Techo-Bloc-distributed porcelain tiles and outdoor porcelain products.
  Topics: Product-specific technical and application information.
- Block Porcelain Tile
  Product line: Block 20 mm outdoor porcelain.
  Topics: Specifications and downloadable product documentation.

Techo-Bloc does not publish one universal porcelain maintenance guide. Concrete cleaners and sealers should not be used on porcelain. Contact Techo-Bloc customer care for additional instructions

Permeable pavement systems

- Techo-Bloc Permeable Pavement Maintenance Guide
  Product line: Techo-Bloc permeable interlocking concrete pavement.
  Topics: Surface cleaning, sediment, winter treatment, joint aggregate and maintaining infiltration.
- Commercial Winter Survival Guide
  Product lines: Commercial concrete and permeable pavers.
  Topics: Snowplows, freeze-thaw, deicing agents and clogged permeable systems.
- Permeable Paver Installation Guides
  Product line: Techo-Bloc permeable paving products.
  Topics: Open-graded bases, joint aggregate, drainage and system construction.

Permeable installations should not be sealed or filled with conventional joint sand. Maintenance should preserve infiltration through periodic vacuuming and replacement with the specified open-graded joint aggregate.

Jointing materials

- Flexlock Product Center
  Product lines: Techo-Bloc pavers, Wet Cast and natural stone, depending on the selected Flexlock product.
- Flexlock Sand
  Product lines: Concrete pavers and Wet Cast products with compatible joints.
- Flexlock Sand Technical Data Sheet—PDF
  Topics: Installation, watering, curing, joint widths and temperature.
- Flexlock Sand G2 Rapid Set
  Product lines: Compatible pavers, slabs and pavement applications.
- Flexlock Sand G2 Technical Data Sheet—PDF
  Topics: Watering, curing, joint dimensions and application conditions.
- Flexlock Ultra Sand
  Product lines: Wider-joint compatible products.
- Flexlock Ultra Sand G2 Technical Data Sheet—PDF
  Topics: Wide joints, clay-paver test area, moss and maintenance conditions.
- Flexlock Dust Technical Data Sheet—PDF
  Product lines: Compatible Wet Cast and natural-stone products with larger joints.

Walls, steps and caps

- Techo-Bloc Technical and Installation Guides
  Product lines: Retaining walls, garden walls, steps, caps, edges, pavers and slabs.
- Wall Installation Guide—PDF
  Product lines: Techo-Bloc segmental retaining and garden-wall systems.
- Cleaning a Brandon Wall
  Product line: Brandon wall products.
  Guidance: Rinse, use Flexlock Shampoo for general cleaning or the designated efflorescence cleaner for mineral deposits, and rinse thoroughly.
- Techo-Bloc Professional Resource Library
  Product lines: Walls and vertical hardscape systems.
  Relevant topic: Cleaning and sealing segmental retaining walls.

Fire pits and outdoor features

- Outdoor Features Installation Guide—PDF
  Product lines: Techo-Bloc fire pits, fireplaces, pizza ovens and outdoor features.
- Techo-Bloc Fire-Feature Warranty—PDF
  Product lines: Covered Techo-Bloc fire features.
- HPC Burner Instructions—PDF
  Product line: Fire features using HPC burner assemblies.

Gas burners, inserts and appliances have separate manufacturer operation and maintenance instructions. Contact Techo-Bloc customer care for additional instructions

Warranty information

- Current Residential and Commercial Warranty—PDF
  Product line: Techo-Bloc-manufactured concrete landscaping and masonry products.
- Techo-Bloc FAQ and Warranty Direction
  Product lines: Dry Cast and Wet Cast/Stonedge products.

The warranty and care guide should be read together. Damage caused by improper pressure washing, chemicals, sealing or unauthorized maintenance may not be covered.